



2021

# Policy Forum

## **Plenary VI: INSIDE OUT - Driving More Equity, Diversity and Inclusion in our Service Delivery and Employment Practices. The Leadership Perspective.**

Thursday February 25, 2021  
11:00 AM - 12:30 PM ET

Many of our states and communities came face to face with the realization of how our internal and external policies and practices were not viewed as supportive of equality, diversity and inclusiveness.

Private and public leaders and our partners have stepped up to make significant changes and demonstrate leadership in retooling service delivery, realigning policies and practices to facilitate broader and more inclusive service models. Additionally, they are addressing the workforce and training needed to accomplish these changes and providing support to employees in delivering the services.

Connect with key leaders and consider their visions and plans as they boldly face challenges inside and out to move the delivery and systems forward to be more inclusive, diverse and responsive.

Speakers: To be announced